

DALTON DAYTON

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Resourceful computer science student with professional experience in data analysis and a wide variety of personal experience in programming and computer applications. Looking for an opportunity in information technology.

EXPERIENCE

OCT 2017 – MAY 2019

CASE MANAGER (REMOTE), WAYFAIR

Achieved and surpassed performance goals by approaching all interactions with organized approaches - Evaluated account orders and financial histories to spot trends and identify issues in need of attention.

DEC 2016 – OCT 2017

DATA ANALYST (REMOTE), WAYFAIR

Coordinated statistical data analysis - Developed productivity metrics derived from raw company data to track improvement in organizational efficiency - Assessed impact of current workflow processes on users and evaluated potential areas for improvement

NOV 2015 – DEC 2016

SPECIALIZED SUPPORT, WAYFAIR

Compiled feedback from customers, submitted recommendations to management regarding efficiency processes, conferred with customers about products, service and financial concerns.

APR 2015 – NOV 2015

CUSTOMER SERVICE REPRESENTATIVE, WAYFAIR

Supported customers by providing helpful information, answering questions, and responding to complaints via email communication.

EDUCATION

COMPUTER SCIENCE, WEBER STATE UNIVERSITY

Currently pursuing a bachelor's degree in computer science.

2012 - 2013

COMPUTER SCIENCE, DAVIS APPLIED TECHNOLOGY COLLEGE

Attended during my final year of high school. Completed coursework in graphic design and web development basics. (Design Principles, Adobe Photoshop, HTML, CSS, JavaScript)

SKILLS

- HTML/CSS/JavaScript/MEVN
- MongoDB, Express, Vue, Node
- Python, NumPy, Pandas
- MySQL, NoSQL, SQLite
- Git/GitHub
- Data Analysis